BEFORE THE 1 POLLUTION CONTROL HEARINGS BOARD STATE OF WASHINGTON 2 IN THE MATTER OF 3 DENNIS E. GRAVES, dba TUNE UP & LUBE KING 4 Appellant, PCHB No. 85-183 5 FINAL FINDINGS OF FACT, 6 ٧. CONCLUSIONS OF LAW AND STATE OF WASHINGTON ORDER 7 DEPARTMENT OF ECOLOGY, 8 Respondent. 9

THIS MATTER, the appeal of a \$2,000 civil penalty for removing catalytic converters allegedly in violation of respondent's WAC 18-24-040, came on for hearing before the Pollution Control Hearings Board, Lawrence J. Faulk, Chairman, Gayle Rothrock, Vice Chairman, and Wick Dufford, Lawyer Member convened at Lacey, Washington on December 17, 1985. Administrative Appeals Judge William A. Harrison presided.

Appellant appeared by his attorney, Kim E. Foster. Respondent appeared by Terese Neu Richmond, Assistant Attorney General. Reporter Bibiana Carter recorded the proceedings.

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Witnesses were sworn and testified. Exhibits were examined. From testimony heard and exhibits examined, the Pollution Control Hearings Board makes these

FINDINGS OF FACT

known as catalytic converters, Emission control systems, installed in modern motor vehicles by all manufacturers, under federal law, for the purpose of suppressing the emission of carbon monoxide into the air.

ΙI

In 1984, the Washington State Department of Ecology (DOE) adopted a program, with federal funding, to identify automotive repair shops which would tamper with or remove catalytic converters from automobiles.

III

As the first step of this program, an investigative unit was formed within the DOE. As the second step, a written memorandum was widely distributed to automotive repair shops on November 7, 1984. This memorandum gave notice of three things. First, that it is illegal for anyone to remove or render inoperable emission control systems. Second that the same is punishable by fine. Third, that DOE had established an investigative unit for state-wide anti-tampering enforcement. Such a notice was sent to and received by the Appellant, Dennis Eugene Graves, doing business as Tune Up and Lube King.

26Final Findings of Fact,

Conclusions of Law & Order

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The Department of Ecology investigative unit operates undercover.

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26 27 That is, the members of the unit pose as ordinary citizens bringing their car to a shop for repair.

V

Acting upon the allegation of a customer that appellant had removed a catalytic converter, a Department of Ecology investigator drove to the appellant's automotive shop on March 14, 1985. She drove a 1979 Dodge Aspen determined by Department of Ecology to be, in fact, in good working order both as to the engine and the catalytic converter.

VΙ

of Ecology investigator, 14, 1985, the Department under the assumed identity of one Julie Erickson from operating Okanagan, engaged the appellant and his employee in conversation. stated that her car was running a little rough and emitted an odor of This statement was pre-selected to focus sulfur or rotten eggs. attention on either an untuned engine or the catalytic converter, either of which could be the cause. To further focus the conversation upon the catalytic converter, the Department of Ecology investigator stated that she had recently had her engine tuned. Finally, the Department of Ecology investigator stated that she had to return to her home in Okanagon soon and could not wait if repairs could not be made very soon. Therefore, it would have been difficult for appellant to order and await the delivery of a new converter.

Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

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In response to these statements of the Department of Ecology investigator, appellant made no test of any kind to determine the Appellant's shop contains the catalytic converter. condition of sophisticated equipment, valued at some \$20,000, the purpose of which automobile exhaust emissions. Rather, he test recommended removal of the catalytic converter. The Department of Ecology investigator then inquired whether removal of the converter Appellant stated that it was illegal, and cited the was illegal. Department of Ecology memorandum referred to in Finding of Fact III, He stated, however, that he would remove the converter, would not order any new converter, would order and install a straight pipe "test tube"), and allow her to depart without а converter in place, nor any definite plan for obtaining one. exchange for this service, appellant required her, as auto owner, to sign this notation which appellant placed on the shop's work invoice:

"We removed catalytic converter. It was plugged. Customer will re-order new one."

The test tube was ordered and on the following day, March 15, 1985, the appellant carried out the plan just described. Appellant charged the investigator \$79.52 for this service.

VIII

On March 21, 1985, the same Department of Ecology investigator returned with another Department of Ecology investigator who drove a 1980 Toyota Corolla. Presenting the new investigator as a friend with

Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

the same problem, the statements concerning rotten egg odor and other matters were made as to the Toyota. In response, appellant again made no test to determine the condition of the catalytic converter. Rather, he recommended the use of a cleansing liquid. The Department of Ecology investigator refused on grounds that it would only constitute a temporary solution, and appellant agreed. Again he recommended removal of the converter, again on the condition that the car owner would sign a notation placed on the invoice by appellant. The notation in this instance was:

Catalytic converter was plugged. Removed unit and had test tube put on until new one on order arrives. Customer ordered part.

The appellant directed an employee to remove the converter, the invoice notation was signed by the investigator, and appellant charged \$93.79 for this service. The investigator was left free to depart without any catalytic converter in place, or on order, and did so.

IX

There is a pointed conflict in the testimony as to whether, Department of Ecology contends, appellant knew to a certainty that each car owner would never order new converter; or, as appellant contends, that he believed that each owner would order a new converter at some other indefinite time and place. We find that, at minimum, the moment each car left the appellant's shop he possessed a keen indifference as to whether 1t would receive a new converter. Moreover, we find that the device of annotating the invoice with the owner's promise to acquire a new converter originated readily and

Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

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exclusively in the mind of the appellant.

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Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183 Х

Following the undercover investigation, Department of Ecology subpoenaed appellant's repair invoices. The purpose of this action was to determine whether other catalytic converters had been removed using the appellant's annotation on the invoice, as in the undercover investigation. No such invoices were found although the invoices, as presented by appellant, showed gaps in the sequence of pre-printed, serial, invoice numbers.

XΙ

The Department of Ecology regulation at issue provides:

WAC 18-24-040 STANDARDS OF MOTOR VEHICLES. No person shall remove or render inoperable any devices or components of any systems on a motor vehicle installed as a requirement of federal law or regulation for the purpose of controlling air contaminant emissions, subject to the following conditions:

- (1) The components or parts of emission control systems on motor vehicles may be disassembled or reassembled for the purpose of repair and maintenance in proper working order.
- (2) Components and parts of emission control systems may be removed and replaced with like components and parts intended by the manufacturer for such replacement.
- (3) The provisions of this section (WAC 18-24-040) shall not apply to salvage operations on wrecked motor vehicles when the engine is so damaged that it will not be used again for the purpose of powering a motor vehicle on a highway.

XII

The pertinent penalty provision in this matter provides, at RCW 70.94.31:

(1) In addition to or as an alternate to any other penalty provided by law, any persons who violates

any of the provisions of chapter 70.94 RCW or any of the rules and regulations of the department or the board shall incur a penalty in the form of a fine in an amount not to exceed one thousand dollars per day for each violation. Each such violation shall be a separate and distinct offense, and in case of a continuing violation, each day's continuance shall be a separate and distinct violation. For the purposes of this subsection, the maximum daily fine imposed by a local board for violations of standards by a specific emissions unit is one thousand dollars.

(2) Further, the person is subject to a fine of up to five thousand dollars to be levied by the director of the department of ecology if requested by the board of a local authority or if the director determines that the penalty is needed for effective enforcement of this chapter. A local board shall not make such a request until notice of violation and compliance order procedures have been exhausted, if such procedures are applicable. For the purposes of this subsection, the maximum daily fine imposed by the department of ecology for violations of standards by a specific emissions unit is five thousand dollars.

XIII

Under date of August 22, 1985, Department of Ecology assessed a civil penalty of \$2,000 against appellant, under RCW 70.94.431(1), for two violations of WAC 18-24-040: (a) the events involving the 1979 Dodge and (b) the events involving the 1980 Toyota. From this, appellant appeals. His notice of appeal was filed before this Board on September 19, 1985.

XIV

Any Conclusion of Law which is deemed a Finding of Fact is hereby adopted as such.

From these Findings of Fact the Board comes to these

Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

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CONCLUSIONS OF LAW

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This case involves three issues which we will address in turn: (1) whether a violation occurred, (2) whether the appellant is exculpated by the defense of entrapment, and (3) whether the amount of penalty is reasonable.

ΙI

Violation. The Department of Ecology rule at issue, WAC 18-24-040 (text at Finding of Fact X, above) has been upheld against a challenge to its validity in Frame Factory v. Ecology, 21 Wn.App. 50, 583 P.2d 660 (1978). The court found the rule to be reasonably consistent with the purpose of the Clean Air Act, 70.94 RCW. Id. p.54. Moreover, the court emphasized that the Act's purpose is to provide air pollution prevention and control. Id. p.53. We are mindful of that purpose as we interpret the meaning of the rule's terms. We hold, first, that these catalytic converters are the type of device addressed in the Secondly, that the rule's admonition that "No person shall remove..." applies not only to car owners but to all persons, including operators of auto repair shops. Thirdly, when a person removes a converter, that person violates WAC 18-24-040 where, as here, the vehicle goes back into operation before like components are the enumerated subsections of the rule installed. Nothing 1 D the vehicle. Moreover, this is authorizes operation of interpretation of the rule which is consistent with the Act's purpose pollution control. Lastly, the Act and WAC 18-24-040 air

Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

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implementing it, impose a statutory duty upon an automotive shop owner which cannot be delegated away to the owner's employees, agents or The acts of such persons may be imputed to the owner. See Sea Farms v. Foster & Marshall, 42 Wn.App. 308 (1985) and Tauscher v. Puget Sound Power & Light Co., 96 Wn.2d 274 (1981) cited therein. We conclude that appellant violated WAC 18-24-040 on the two separate occasions involving the two separate cars in this matter.

III

Entrapment. The practice of undercover investigation requires scrutiny to assure that it does not malfunction in ways that have been identified in the criminal law system where undercover investigation originated. Therefore, in cases before us involving civil undercover investigation, we will allow an appellant to raise the affirmative defense of entrapment. We will turn for guidance to the established cases in the criminal law in applying that doctrine in our civil cases.

In State v. Smith, 101 Wn.2d 36, 677 P.2d 100 (1984) the elements (1) the defendant must demonstrate that of entrapment were set out: he was tricked or induced into committing the crime by acts of trickery by law enforcement agents and (2) he must demonstrate that he would not otherwise have committed the crime. In our cases, the burden of proving these two elements is upon the appellant. See State v. Ziegler, 19 Wn.App. 119, 575 P.2d 723 (1978).

In this case, appellant has not proven the first of The statements of the Department of Ecology investigators were pre-selected, as we have found, to focus attention upon the

Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

catalytic converter. In stating that there were difficulties which would inhibit ordering a new converter through appellant's shop, the DOE investigators circumscribed appellant's options to some degree. However, the sum of these statements did not exceed the "normal amount under Smith, supra, does not constitute persuasion" which When presented with an opportunity to violate WAC entrapment. 18-24-040 appellant readily did so. We conclude that appellant was not entrapped in this matter, and is not thereby exculpated from these violations.

ΙV

Amount of Penalty. The penalty imposed by Department of Ecology under RCW 70.94.431(1) in this case is the maximum under that section for each of the two violations. However, the \$1,000 for each considerably less than the total \$2,000, 18 violation, to RCW That 18 due 70.94.431(2) which, lΠ proper penalty. circumstances, would allow \$5,000 per incident, total \$10,000.

As to the \$2,000 civil penalty assessed by Department of Ecology, we note the following. First, appellant was on notice of the illegality of removing the converters through Department of Ecology's memorandum received shortly before these incidents. Second, appellant operates as a commercial enterprise, and charged a fee for removing the converters. Third, appellant is an experienced automotive repair professional whose shop is fully equipped for emission testing, yet he removed the converters without making any objective test of them. Fourth, appellant took affirmative steps after each removal to

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Pinal Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

"protect himself" by notations upon the invoices while exhibiting little concern for the substantive fact that emissions from the cars would be uncontrolled, indefinitely, due to his actions.

We apply a three-part test in evaluating the reasonableness of an assessed penalty: The factors are: (1) the severity of the violation, (2) the violator's prior record, and (3) the violators behavior since the penalty was issued. <u>Puget Chemco v. PSAPCA</u>, PCHB No. 84-245 (1985). In this case, little or no compelling evidence was offered under the second and third elements of our test. The factors which we enumerate above, however, establish that the severity of this violation was substantial. The \$2,000 civil penalty was justified and reasonable.

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Any Finding of Fact which is deemed a Conclusion of Law is hereby adopted as such.

From these Conclusions of Law the Board enters this

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Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

1	ORDER
2	The violation and \$2,000 civil penalty are affirmed.
3	DONE at Lacey, Washington this 24th day of February, 1986.
4	POLLUTION CONTROL HEARINGS BOARD
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6	See Dissenting Opinion LAWRENCE J. FAULK, Chairman
7	District 5, Though, Charleman
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9	GAYLE ROTHROCK, Vice Chairman
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11	WICK DUFFORD, Lawyer Member
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14	WILLIAM A. HARRISON Administrative Appeals Judge
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26 Final Findings of Fact, Conclusions of Law & Order PCHB No. 85-183

I write separately because I believe the result reached by the majority is unreasonable, unjust to this citizen, extablishes a precedent that is untenable and certainly not required by the law.

In this case, we have a citizen being fined \$2,000 for removing two catalytic converters. It seems to me that this citizen was entraped by the Department of Ecology agents, and I do not think that this kind of a procedure traditionally applied to the criminal arena should be extended to civil matters.

Extablishing entrapment involves making the factual determination that; (1) government officials induced the appellant to commit the act; and (2) the appellant lacked the predisposition to commit the act. Here there was some evidence to support the DOE position that the appellant had the predisposition to commit the alleged illegal act. However it is also true that the state, by eliminating possible alternatives that might have caused the catalytic converter to malfunction led the appellant to the converter.

The evidence in this case, and the inferences which may be drawn therefrom, create an issue of fact; namely, whether the DOE official's conduct constituted undue solicitation inducing the appellant to remove the converter. "Undue solicitation" is the standard for establishing entrapment. State v. Swain, 10 Wn.App. 885, 520 P.2d 950 (1974).

Lets examine the testimony of the undercover agents of Department
Dissenting Opinion--Faulk
PCHB No. 85-183

of Ecology. Both women testified that they provided the appellant with the information that their particular car had just received a complete diagnostic tune-up and that there was nothing wrong with the engine but the car was emitting an extremely noxious sulfur odor. Both women stated that their car engines had been tuned recently. In addition, Ms. Stetler specifically rejected appellant's suggestion that she try a cleansing liquid on her converter which the appellant suggested as an alternative to removing the converter.

Ms. Stetler testified that she had tried such a liquid before and that it didn't work. In addition, Ms. Burton testified that she deliberately lied to the appellant in telling him that she lived in Okanogan, Washington. Because of this, she explained she was unable to bring her car back to him for replacement of the converter but that she would sign an agreement indicating that she would replace it when she got back to eastern Washington.

The appellant informed the under cover agents from Department of Ecology that they would have to sign the work orders as indicated above in order to protect him in the event they failed to install the converter or were stopped prior to having it reinstalled. Mr. Graves was quite candid when he explained that such a disclaimer would absolve him from liability until such time as they had their automobiles properly repaired.

Mr. Graves testified that except for the representation and prodding of the two under cover agents, he would never have removed the catalytic converters from the vehicles because he would have first Dissenting Opinion--Faulk

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performed a diagnostic tune-up which would have indicated that the catalytic converters were in good working condition and that the only problem with the vehicles was a mistuned engine. In effect, the undercover agents took away every option that Mr. Graves would have usually used and forced him into removing the converters rather than allowing him to make the usual diagnosis that he would otherwise have performed on а regular customer. Ιn the final analysis, the activities of the under cover agents foreclosed any other opportunity to Mr. Graves but the removal of the converter.

On the record before us, I would conclude that assessing a penalty against Mr. Graves is not justified.

In the broader view, I note with deep concern that undercover sting operations are being extended to civil cases. The record of appeals before this Board indicates that from the time of its inception until now the respondent has refrained from operating undercover operations whose only purpose is to deceive people into committing an illegal act. Though not mentioned as such, undercover operations have traditionally been applied to the criminal area, and not to environmental enforcement.

If the Agency believes that the time has come to commence undercover operations concerning environmental enforcement, this abrupt change in policy by which environmental laws are enforced by entraping citizens is not the way to proceed. Rather, a period of public notice should preceed this policy change and it should be adopted by the Legislature. In addition, the department should adopt

Dissenting Opinion--Faulk

1 rules specifically addressing undercover environmental enforcement to 2 determine ways and means of protecting citizens from this abuse of 3 authority.

The Legislature will be disappointed to learn that in enacting the Clean Air Act and subsequent amendments, it was allowing a government agency to fine people by entraping them and inducing them to commit an act. And I think its disappointment will continue unabated when it discovers that the majority of this Board has upheld the penalty. The policy of undercover operations concerning environmental enforcement is an appropriate matter for consideration by the Legislature.

Finally, one has to ask what is the result of this decision. In my view, this Board has given a license to the Department of Ecology to fine people for air pollution violations by conducting undercover operations. It doesn't make any sense to me.

The public interest would be better served if efforts to control the removal of catalytic converters were accomplished by traditional enforcement practices and information complaints rather than by undercover sting operations.

In any event, it is our job to interpret and apply the statutes in a manner that further justice. I believe the greater justice is accomplished by finding for the appellant.

Therefore, I would find that a technical violation of the Clean Air Act has occurred and vacate the penalties, because Department of Ecology should not be utilizing undercover operations in the enforcement of environmental laws.

LAWRENCE J. FAULK, Chairman